

THE WINTER PLAN

*PROTECTING THE LIVES OF THOSE WHO ARE
HOMELESS
IN THE WINTER OF 2008-2009
IN THE
DISTRICT OF COLUMBIA*



SHELTER HOTLINE: 1(800)535-7252

Those who are homeless may call this number to seek assistance, and the general public may call this number to report someone who is homeless and in need of assistance.

INTRODUCTION

In compliance with the Homeless Services Reform Act of 2005, this Winter Plan for the 2008-2009 season has been developed by the Interagency Council on Homelessness to describe how member agencies and their partners will coordinate to provide hypothermia shelter for those who are homeless, consistent with the right of clients to shelter in severe weather conditions. In this document, specific sites that will be used as hypothermia shelters are identified. The outcomes of the 2007-2008 hypothermia season are also noted.

The Government of the District of Columbia is committed to protecting individuals who are homeless from cold weather injury by meeting the demand for hypothermia shelter. Should the need for shelter exceed levels of capacity identified in this plan, the District will open additional facilities to address the need for shelter.

This Winter Plan articulates and implements coordination among local agencies and providers within the Continuum of Care who will participate in providing hypothermia shelter and services to persons who are homeless in Washington, D.C. during the winter season of 2008-2009. The season begins on November 1, 2008 and ends on March 31, 2009. The season may be extended beyond March 31st if hypothermic conditions persist. Hypothermia services begin when the temperature or the wind chill factor is 32 degrees Fahrenheit (F.) or below.

Mayor's Order 2001-161, dated October 31, 2001, continues to guide activities during hypothermia season such as the notification of hypothermia alerts, the coordination of outreach efforts, and other life-saving activities. The order calls for coordination of outreach activities among DHS, the Homeland Security and Emergency Management Agency (HSEMA), the Metropolitan Police Department (MPD), the Fire and Emergency Medical Services Department, the Department of Mental Health (DMH), the Department of Health (DOH), and both public and private outreach programs.

THE NEED FOR HYPOTHERMIA SERVICES

Hypothermia is a life-threatening condition occurring when a person's body temperature goes below 95 degrees F. due to exposure to cold and wet conditions. It is particularly dangerous for persons who are disabled by substance abuse or mental illness and who may be unaware that their body temperature has fallen to the point of danger. Many deaths on the street that occur in hypothermic conditions are associated with substance abuse, particularly alcohol, which causes blood vessels at the surface of the skin to dilate and lose body heat very quickly.

Once a person is suffering from hypothermia, he or she must be removed from the street, and medical intervention is usually required. At times, a person at risk of becoming hypothermic will voluntarily accept help, but sometimes they must be helped involuntarily. Outreach workers are trained to recognize the symptoms of hypothermia and to take the appropriate action.

THE WINTER OF 2007-2008

While the winter of 2007-2008 presented challenges, the District provided a system of shelter and outreach services that responded to the needs of those who were homeless. Shelters offered a warm place for those who came in from the cold, and for those who did not, outreach workers took food, blankets, and supplies into the streets. As a result, the major objective of activities and services during hypothermia season, saving lives, was achieved.

In the winter of 2007-2008, the Department of Human Services (DHS), The Community Partnership for the Prevention of Homelessness (TCP), and nonprofit and government partners worked collaboratively to create the shelter facilities and deliver the services that protected the lives of Washington D.C.'s homeless population. Of the 152 days in the 2007-2008 winter season that extended from November 1, 2007 to March 31, 2008, there were hypothermia alerts on 81 (53.3%) of these days. An alert is called whenever the actual or forecasted temperature or the wind chill falls or is expected to fall to 32 degrees F. or below. On these days, additional shelters were opened, and all permanent shelters remained open during daytime hours so that clients would have warm and safe places to stay. On days when the temperature is near 32 degrees F., shelters may be ordered to remain open to protect the health and safety of those who are homeless.

The hypothermia public information campaign was launched on November 1, 2007, and it continued throughout the winter of 2007-2008, using a variety of media to publicize the serious health effects of extreme cold and to ensure that there was widespread awareness of the shelter hotline. The campaign's efforts included public service announcements (PSAs) on radio and television stations soliciting the public's help in identifying persons at risk and the use of print media to advertise the shelter hotline telephone number. Flyers and business cards in both English and Spanish were distributed to increase awareness of how to access hypothermia shelters and services for persons who were homeless.

TCP coordinated daily hypothermia operations in concert with city agencies and providers. This included distribution of a daily census showing capacity levels at all shelters so that the system could be monitored and adjusted to serve clients optimally. The United Planning Organization (UPO) operated the Shelter Hotline and deployed vans for outreach services and transportation.

Shelter providers included Catholic Charities, Coalition for the Homeless, Community for Creative Nonviolence (CCNV), Families Forward, and New Hope Ministries (NHM). Local churches also served as shelters, including First Seventh Day Adventist, Sacred Heart, St. Luke's, Community of Christ, Meridian Hill Baptist, St. Aloysius, and New Covenant Baptist.

As we prepare for the next hypothermia season, we are certain that our ability to continue to provide appropriate needs-based services and maintain good faith and responsive relationships with all hypothermia partners will continue. The Interagency Council on Homelessness (ICH) is grateful to all of the agencies, organizations, and concerned citizens for their collaborative efforts to protect the lives of those who are homeless during the winter season.

WINTER 2007-2008 OUTCOMES

There were 81 hypothermia alerts called during the 2007-2008 winter season. During this period, government-funded providers operated the following accommodations for those who were homeless:

- 1,485 year-round and seasonal low barrier shelter beds for men and 225 hypothermia alert beds for a total of 1710 beds;
- 456 year-round and seasonal low barrier shelter beds for women and 65 hypothermia alert beds for a total of 521;
- 196 year-round and seasonal apartment style family units.

ELEMENTS OF THE WINTER PLAN FOR 2008-2009

BUDGET

The District is budgeting approximately \$2.2 million for the winter season of 2008-2009 to operate the hypothermia shelter locations shown in Appendix C. See Appendix D for shelter capacity tables.

TYPES OF SHELTERS AND HOURS OF OPERATION

In addition to the year-round facilities, there are two types of shelters that are available to serve those who are homeless during the winter season. Some of the severe weather shelters will open from 7 pm to 7 am only during hypothermia alerts, since they will be located in buildings that are used for other purposes during the day. These are hypothermia shelters.

Other single adult hypothermia beds will also be available 7 pm to 7 am, but they will open at the time of the first hypothermia alert of the season and remain open every day of the season. These are called seasonal shelters.

On days when the temperature remains at or below 32 degrees F., a hypothermia alert is in effect, and single adults using shelters will be allowed to remain in their respective facilities.

The D.C. General family shelter will open on November 1, 2007, and it will be available 24 hours a day for the winter season.

SITES

The District government will provide public buildings and enter into agreements with churches to operate the shelter beds required during the hypothermia season. Locations and capacities are provided in appendices.

SERVICES AND PROVIDERS

The United Planning Organization (UPO) will be responsible for operation of the Hypothermia Hotline. This is the toll free number, **1 (800) 535-7252**, for use by those who are homeless and the general public to call for assistance. Additionally, UPO provides drivers who also perform outreach functions and vans to pick up and deliver persons to shelters.

Shelter providers will include Catholic Charities, CCNV, Coalition for the Homeless, Families Forward, House of Ruth, and NHM. The DMH Sobering Center at DC General will collaborate with DHS and the Department of Health to provide necessary services. Local churches will also serve as shelters, including First Seventh Day Adventist, Sacred Heart, St. Luke's, Johnson Memorial Baptist, Community of Christ, Meridian Hill Baptist, St. Aloysius Church, and New Covenant Baptist.

OUTREACH AGENCIES

The following agencies have partnered to develop strategies and means for providing outreach services during hypothermia season and extreme weather conditions. These agencies provide an array of services that may include street outreach, crisis intervention, transportation, and referrals to hypothermia shelter and services. Additionally, sleeping bags, blankets, food, water, and comfort items such as hats, gloves, scarves, socks, and thermal underwear are distributed to those who are homeless.

HYPOTHERMIA 2008-2009 OUTREACH PROVIDER	AREA
Neighbors' Consejo (emphasis on the Latino population)	Ward 1
Rachael's Women's Center	Ward 2
Salvation Army Grate Patrol	Ward 2 (Downtown and Mall area)
Georgetown Ministry Center	Wards 2, 3
Community Council for the Homeless at Friendship Place	Ward 3
First Seventh-Day Adventist Church	Ward 4
Capital Hill Group Ministries	Ward 6
DC Central Kitchen's "First Helping" Program	Wards 3, 7, 8
Unity Health Care Medical Outreach (includes medical attention and referrals to emergency medical care or hypothermia shelter and services)	All Wards
United Planning Organization (vans provide comfort items, transportation, and information about hypothermia and shelters)	All Wards

Additionally, the Downtown Business Improvement District (BID) will use its Safety and Maintenance Ambassadors (SAMs) to identify and assist persons in need of shelter this winter in its 140 block (one square mile) designated area in portions of Wards 2 and 6. The SAMs receive special training in engaging the homeless population. The Mt. Vernon BID also operates in Ward 6 in collaboration with the Downtown BID to ensure comprehensive coverage.

The NoMa BID covers the 35 block area north of Massachusetts Avenue in the Capitol Hill North neighborhood, and the Capitol Hill BID offers services in a five linear mile area from Union Station to Bailey's Circle at Pennsylvania Avenue and 15th Street, SE. The Capitol Hill BID has three specially trained Homeless Outreach/Safety Ambassadors, and its eleven member Clean Team is staffed by formerly homeless associates. The Capitol Hill BID covers an area that includes the U.S. Capitol, the Library of Congress, Eastern Market, and Barracks Row.

The Golden Triangle BID covers 42 blocks of public space in the central business district from the White House to Dupont Circle and 16th Street, NW to 21st Street, NW. Golden Triangle collaborates with DC Central Kitchen's "First Helping" Program to offer nutritional and social service assistance to those who are homeless, and it has outreach specialists who actively engage the homeless population in its coverage area to meet their immediate needs and to connect them to case management and to other providers.

HYPOTHERMIA ALERT

The District's Homeland Security and Emergency Management Agency (HSEMA) shall notify The Community Partnership, United Planning Organization, and the Department of Human Services by 9 am on any day the hypothermia alert is scheduled to be put into effect. Once in effect, the alert stays on until it is called off by HSEMA. Daily consultations are held between HSEMA and meteorologists at the National Weather Service (NWS) in Sterling, Virginia to determine real time weather conditions and the likely conditions in the next 24 hours. The NWS is part of the National Oceanic and Atmospheric Administration of the U.S. Department of Commerce.

When HSEMA calls an alert, The Community Partnership, UPO, and DHS are notified. UPO then notifies all shelter providers to open hypothermia shelters from 7 pm to 7 am, and to keep these and designated severe weather and low barrier shelters open as warming spaces until such time as HSEMA calls off the alert. Shelter providers are not to turn out clients until the alert is called off by HSEMA.

COMMUNICATIONS

The success of the Winter Plan depends upon open and constant communications among all stakeholders, including the public, providers of shelter and other services, and those who are homeless. Important components of the communications effort are the Hypothermia Hotline and Emergency Assistance telephone numbers staffed by UPO. These are as follows:

- **Hypothermia Hotline for Use by Service Providers: (202) 399-7093**
- **Emergency Assistance Hotline Number for Persons who are Homeless and the General Public: 1 (800) 535-7252**

The 800 number will be widely publicized. It will appear in advertisements in both print and electronic media, and it will be printed on business cards that will be distributed to those who are homeless by outreach agencies and other partners.

The Office of Unified Communications (OUC) will be notified of this number to ensure coordination of service requests originating from law enforcement agencies. Police officers, including patrol officers of the MPD and the U.S. Park Police (USPP), will request services through the OUC to assist any citizen who is homeless and in need of assistance.

The hypothermia media campaign is managed by the DC Department of Human Services' (DHS) Homeless Services Unit (HSU). The campaign will include the following activities:

- **Metro Advertisements:** DHS will request advertising space on Metro buses and in subway locations as available for the upcoming hypothermia season. Also, Metro drivers will be informed about the toll free number and when to call it to assist someone who is homeless and in need of assistance.
- **Public Service Announcements (PSAs):** DHS will develop and release television and radio announcements featuring the hypothermia shelter hotline number and information designed to educate the public about the dangers of hypothermia. These announcements will publicize the 800 number and encourage District residents to call the Emergency Assistance Hotline to seek help if they are homeless or to report the location of individuals who are homeless and possibly in need of assistance in hypothermic weather conditions.
- **Paid Advertising:** DHS will purchase radio airtime for 30-second informational spots to air during peak coverage hours during hypothermia season. Informational announcements will also air on appropriate channels on local cable television during the season.
- **Newspapers:** Quarter-page hypothermia shelter hotline advertisements will be placed in community newspapers throughout the season. In the past, publications such as *The Hill Rag*, *Northwest Current*, *East of the River News*, and *Street Sense* have been used.
- **Business Cards:** Pocket-sized business cards will be distributed that will include the shelter hotline number and a list of participating shelters. The cards will be available in both English and Spanish, and they will be distributed to the outreach community, to providers, and to those who are homeless so that they have the 800 telephone number and a list of shelter locations at hand in the event that a need for protection from the cold weather arises.

TRANSPORTATION

How We Operate

Transportation is a scarce resource for those who are homeless, especially during the winter months. With that in mind, we intend to use this finite resource to serve the largest number of those who are homeless in the most efficient and effective way. Except where there is an emergent situation, we will operate the transportation system on a rational, scheduled basis to serve both those who are homeless and the shelter providers optimally. Like any other “public” transportation system, this system will not be able to offer customized or individualized service, since this decreases availability and is disadvantageous to the general ridership.

For the upcoming winter season, we want to begin to enable those who are homeless to utilize the comprehensive and convenient public transportation system in the District of Columbia (Metrorail and Metrobus) in cases where it is cost effective to do so.

During hypothermia season, transportation will include moving people to and from shelters, transporting individuals from over-crowded shelters to less-crowded shelters, and moving supplies to the street for those who do not accept shelter.

Resources and Outreach

Beginning on November 1, 2008, UPO will provide five (5) vans from 8 am to 4 pm and seven (7) vans from 4 pm to 8am. Two of the vans deployed by UPO are accessible for people who have disabilities. Additionally, UPO will operate a radio communications system on a 24-hour schedule to coordinate hypothermia services on the streets.

Van drivers will have hand held radios with them at all times to facilitate effective communications between UPO vans and their central office. If a person needs shelter, a van will be dispatched and a shelter assignment will be made, based on bed availability and on the person’s needs. Emergency Medical Services will be notified whenever a person appears to be suffering from hypothermia.

The UPO vans will focus their outreach efforts in areas that have the largest concentrations of individuals who are homeless. As part of their outreach activities, UPO personnel will distribute blankets and other supplies to persons who are homeless and living on the streets and who decline to come into shelter. In addition, the vans will traverse the city to pick up individuals from shelters that have exceeded capacity to take them to shelters that have available beds. The vans will also transport those who have called the emergency assistance hotline for service.

In the event of extremely severe weather or a disruption of regular transportation capacity, Covenant House of Washington will provide supplemental van support. Covenant House will be available to deploy up to three vans from 9 am to 1 am, Monday through Friday. Also, Covenant House services, including shelter and wrap around services, will also be available for persons in the 18 to 24 years age range.

The Transportation System and Schedules

Transportation services will be provided 24-hours a day 7 days a week during the Hypothermia Season. There will be both scheduled and unscheduled transportation. The scheduled transportation will be limited (see schedules below) and is designed to provide general transportation in the mornings and evening from and to specific locations for groups of homeless individuals. Unscheduled transportation will provided 24 hours a day to shelters from random locations based on individual requests. Listed below are specific summaries of transportation services that will be provided for women and men.

Women's Transportation

In the morning, women who are shelter residents at Hermano Pedro receive Metro tokens for transportation. Women who are residents at the Harriet Tubman shelter, the New Covenant Baptist Church and the Community of Christ Church will be transported to programs as shown in the following schedule.

Morning Transportation Schedules for Women

Pick Up Time	Location	Destination(s)
6:30 am	New Covenant Baptist Church	DC General
6:30 am	Community of Christ Church	Rachael's Women's Center Bethany's (N Street Village)
6:30 am 7:15 am 8:15 am	Harriet Tubman / DC General	Union Station S.O.M.E (71 O Street, NW) Rachael's Women's Center Bethany's (N Street Village)

*Each morning the Hotline calls New Covenant Baptist Church and Community of Christ Church to determine if a pick up is needed. Pick ups are only made when there are women at these churches who request transportation.

**Transportation from the New Covenant Baptist Church and the Community of Christ Church is only provided on Hypothermia Alerts.

*** Accessible transportation for the disabled is provided upon request.

****Additional transportation outside of the schedules listed below is provided upon request.

In the evening, women who are shelter residents at Hermano Pedro will be transported to Hermano Pedro from the Sacred Heart Church. Additionally, women will be transported from the Dinner Program for Homeless Women, located at 309 E Street, NW, to Harriet Tubman, New Covenant Baptist Church and the Community of Christ Church. The specific schedule is listed below.

Evening Transportation Schedules for Women

Pick Up Time	Location	Destination(s)
6:30 pm	Sacred Heart Church	Hermano Pedro
6:30 pm 7:15 pm 8:15 pm	The Dinner Program for Homeless Women	Harriet Tubman/DC General New Covenant Baptist Church Community of Christ Church

**Transportation to the New Covenant Baptist Church and the Community of Christ Church is only provided on Hypothermia Alerts.

*** Accessible transportation for the disabled is provided upon request.

****Additional transportation outside of the schedules listed below is provided upon request.

Men's Transportation

In the morning, men will be picked up from the Adams Place, 801 East and New York Avenue shelters and dropped off at various locations in the downtown area. Additionally, men will be pickup from the Seventh Day Adventist Church, the Banneker Recreation Center and the Saint Luke's Church and dropped off at So Others Might Eat (S.O.M.E.) on hypothermia alerts only. The specific schedule is listed below.

Morning Transportation Schedules for Men

Pick Up Time	Location	Destination(s)
6:30 am 7:15 am 8:15 am	Adams Place	Union Station S.O.M.E (71 O Street, NW) 9 th & P Streets, NW 9 th & G Streets, NW (MLK Library)
6:30 am 7:15 am 8:15 am	801 East	Union Station S.O.M.E 9 th & P Streets, NW 9 th & G Streets, NW (MLK Library)
6:30 am 7:15 am 8:15 am	New York Avenue	Union Station S.O.M.E 9 th & P Streets, NW 9 th & G Streets, NW (MLK Library)
6:30 am	Seventh Day Adventist Church	S.O.M.E (71 O Street, NW)
6:40 am	Banneker Recreation Center	S.O.M.E (71 O Street, NW)
6:30 am	Saint Luke's Church	S.O.M.E (71O Street, NW)

**Transportation from the Seventh Day Adventist Church, Banneker Recreation Center and Saint Luke's Church is only provided on Hypothermia Alerts.

*** Accessible transportation for the disabled is provided upon request.

****Additional transportation outside of the schedules listed below is provided upon request.

In the evening, men will be picked up from the Martin Luther King (MLK) Library and dropped off at Adams Place, 801 East and New York Avenue shelters. The specific schedule is listed below.

Evening Transportation Schedules for Men

Pick Up Time	Location	Destination(s)
6:30 pm 7:15 pm 8:15 pm	9 th & G Streets, NW (MLK Library)	Adams Place
6:30 pm 7:15 pm 8:15 pm	9 th & G Streets, NW (MLK Library)	801 East
6:30 pm 7:15 pm 8:15 pm	9 th & G Streets, NW (MLK Library)	New York Avenue

*** Accessible transportation for the disabled is provided upon request.

**** Additional transportation outside of the schedules listed below is provided upon request.

MENTAL HEALTH SERVICES

If a client has a mental health issue that may indicate a psychiatric impairment, a request will be made to the Homeless Outreach Program (HOP) of the Department of Mental Health (DMH). If appropriate, the HOP will link or re-link the consumer to mental health services or provide a crisis assessment and initiate the appropriate intervention. DMH staff will provide outreach workers with orientation, training, and written materials to increase their understanding of psychiatric impairments and how to make an initial determination if DMH involvement is needed. The overarching goal is to protect the health and safety of the consumer, especially during severe weather conditions.

HEALTH SERVICES

Unity Health Care (UHC) is under contract with the Department of Health (DOH) to operate year-round clinics at various shelter locations. It also operates a mobile medical outreach van for the non-sheltered homeless. Persons in need of non-emergency medical care or treatment and who are able to wait until the clinics open the next day, will be referred to UHC for follow-up.

Persons needing more serious or emergency health care will be referred to the D.C. Department of Fire and Emergency Services for pick-up and transport to a hospital. DOH will provide medical consultation to shelter providers, as deemed necessary. Additionally, DOH will disseminate hypothermia fact sheets throughout the community to educate the public with the intention of preventing hypothermia-related deaths and illnesses among the homeless population.

DOH will offer in-service training for shelter providers and staff members to raise awareness about the medical aspect of hypothermia and to educate them in how to help someone who may be hypothermic. Additionally, DOH will provide detoxification and other supportive services, in collaboration with mental health workers, to persons who are homeless and who are transported directly to the DMH Sobering Center by outreach workers, police officers, or ambulance workers on hypothermia alert days.

LATINO SERVICES

Printed material will be provided in Spanish for distribution to Latino organizations. The District's Office of Latino Affairs will assist in the distribution of these materials. Two (2) bilingual (English-Spanish) outreach workers will work from Neighbors' Consejo to conduct outreach in the Columbia Heights and Mt. Pleasant areas. The UPO Hotline will seek to have bilingual staff at the Hotline office, and it will seek to hire a bilingual driver to operate one (1) of the vans that will be on the street this winter.

SUPPLIES

The Community Partnership works closely with volunteers and nonprofit agencies to secure supplies for distribution and use during the hypothermia season. The District and its partners will distribute blankets, and an ample inventory of other supplies will be on hand, namely, sleeping bags and comfort items such as hats, gloves, scarves, socks, and thermal underwear. Twenty thousand (20,000) blankets have been ordered from the U.S. Department of Defense. The Community Partnership and the UPO hypothermia staff will coordinate the retrieval and storage of all supplies.

POLICE/OUTREACH COOPERATION

The Metropolitan Police Department (MPD) is committed to assisting homeless outreach agencies and workers who wish to enter a vacant building to engage a person who is homeless whenever there is a safety risk, in the opinion of the outreach representative. Assistance from MPD may be obtained by calling the 311 non-emergency number to request an officer. In an emergency situation, the 911 number should be used.

TRAINING

Hypothermia training for outreach workers and shelter providers will be conducted by TCP in conjunction with DHS, and it is currently scheduled to begin in the third week of October 2008 and no later than November 1, 2008. All agency directors or designated staff directly involved in the provision and management of hypothermia related services will be asked to attend an initial review of protocols, processes, communications, and responsibilities related to the upcoming hypothermia season that begins on November 1, 2008 and ends on March 31, 2009.

PROTECTING CONSUMERS' RIGHTS

The Winter Plan implements the provisions of the Homeless Services Reform Act of 2005. The law was enacted to ensure that persons who are homeless are protected from injury and death from hypothermia by providing shelter and services for them during the winter season. The District of Columbia provides hypothermia assistance whenever the air temperature falls below 32 degrees F. or the wind chill factor creates the effect of 32 degrees F. or below. In such circumstances, the District government is mandated to use public buildings to make space available for all who need and request shelter. As is our practice, efforts will continue to protect the rights of consumers to shelter during the 2008-2009 hypothermia season.

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APPENDICES

Appendix A. Locations of 12 Hour Low Barrier Shelters (As of November 1, 2008)

Table 1. Shelters for Men who are Homeless

Name of Shelter	Location	Telephone	Accessible
La Casa Shelter	1436 Irving Street, NW	(202) 673-3592	
New York Avenue Shelter	1355-57 New York Ave., NE	(202) 832-2359	Yes
801 East Shelter	801 Making Life Better Lane, SE	(202) 561-4014	Yes
Adams Place Shelter	2210 Adams Place, NE	(202) 832-8317	Yes

Table 2. Shelters for Women who are Homeless

Name of Shelter	Location	Telephone	Accessible
Madison – House of Ruth	651 10 th Street, NE	(202) 547-2600	
Open Door	425 2 nd Street, NW (at E St.)	(202) 639-8093	
Hermano Pedro Shelter	6010 Georgia Avenue, NW	(202) 409-0180	
D.C. General Building 9-Harriet Tubman	1900 Massachusetts Ave., SE	(202) 547-1924	Yes
John Young	117 D Street, NW	(202) 639-8469	Yes

Appendix B. Locations of 24 Hour Temporary and Transitional Shelters
(As of November 1, 2008)

Table 1. Shelters for Men who are Homeless

Name of Shelter	Location	Telephone	Accessible
La Casa Shelter (TRP)	1131 Spring Road, NW	(202) 882-1237	
Emery Workbed Program	1725 Lincoln Road, NE	(202) 635-1041	
Homeless Assistance Center at the New York Avenue Shelter	1355-57 New York Ave., NE	(202) 832-2359	Yes
801 East Shelter (TRP)	801 Making Life Better Lane SE	(202) 561-4014	Yes
Community for Creative Non-Violence (CCNV)	425 Second Street, NW	(202) 393-1909	Yes

Table 2. Shelters for Women who are Homeless

Name of Shelter	Location	Telephone	Accessible
Madison Shelter	651 10 th Street, NE	(202) 547-2600	
Calvary Women's Shelter	928 5 th Street, NW	(202) 783-6651	
New Endeavors by Women	611 N Street, NW	(202) 682-5825	
Hannah House	612 M Street, NW	(202) 289-4840	
Community for Creative Non-Violence (CCNV)	425 Second Street, NW	(202) 393-1909	Yes

Appendix C. Locations of Hypothermia Shelters

(As of November 1, 2008)

Table 1. Shelters for Men who are Homeless

Name of Shelter	Location	Telephone	Accessible
First Seventh Day Adventist Church	801 Shepherd St., NW	To be determined and announced on November 1, 2008	
Sacred Heart Church	16 th & Park Road, NW	(To be determined and announced on November 1, 2008	
St. Aloysius McKenna Center	19 I Street, NW	(202) 336-7200	
801 East Shelter	801 Making Life Better Lane SE	(202) 561-4014	Yes
Community for Creative Non-Violence (CCNV)	425 Second Street, NW	(202) 393-1909	Yes
DMH Sobering Center	1900 Massachusetts Avenue, SE, Building 12, DC General Campus	(202) 698-6082	Yes
St. Luke's Church	3655 Calvert Street, NW	(202) 333-4949	
Banneker Recreation Center	2500 Georgia Avenue, NW.	To be determined and announced on November 1, 2008	
Adams Place Shelter	2210 Adams Place, NE	(202) 832-8317	Yes
La Casa Shelter	1436 Irving Street, NW.	(202) 673-3592	

Table 2. Shelters for Women who are Homeless

Name of Shelter	Location	Telephone	Accessible
Open Door	425 2 nd Street, NW (at E St.)	(202) 639-8093	
Community of Christ	3526 Massachusetts Ave., NW	(301) 728-8307	
Hermano Pedro Women's Shelter	6010 Georgia Avenue, NW	(202) 409-0180	
Community for Creative Non-Violence (CCNV)	425 2 nd Street, NW	(202) 399-2359	Yes
Johnson Memorial Baptist Church	800 Riggs Road, SE	(301) 728-8307	
New Covenant Baptist Church	1301 W Street, SE	(202) 728-8307	

Table 3. Shelters for Families that are Homeless

Name of Shelter	Location	Telephone	Accessible
D.C. General Hospital Unit 42	1900 Massachusetts Avenue, SE	(202) 547-5702	Yes

Appendix D. Hypothermia Season 2008-2009 Capacity Tables

Table 1. Capacities of Shelters for Men who are Homeless

Name of Shelter	Provider	Year-round Beds	Seasonal Beds	Hypothermia Night Beds	Total	Accessible
First Seventh Day Adventist Church	CC	0	0	25	25	
Sacred Heart Church	CC	0	0	25	25	
St. Aloysius McKenna Center	St. Aloysius	0	0	25	25	
801 East Shelter	CC	380	52	0	432	Yes
Community for Creative Non-Violence (CCNV) Drop-In Center	CCNV	0	135	0	135	Yes
Community for Creative Non-Violence (CCNV) 3 South ¹	CCNV	0	48	0	48	Yes
DMH Sobering Center	DMH	0	0	15	15	Yes
St. Luke's Church	CC	0	0	15	15	
Banneker Recreation Center	CC	0	0	40	40	
Adams Place Shelter	CC	150	30	0	180	Yes
La Casa Shelter	CFH	60	30	0	90	
New York Avenue	CC	360	0	0	360	Yes
Subtotal of Available Capacity		950	295	145	1390	
<i>New Supportive Housing Capacity for men²</i>					325	
TOTAL		950	295	145	1715	

Key: CC-Catholic Charities; CFH-Coalition for the Homeless.

¹ The 48 seasonal beds at CCNV (3 South) will operate as 12 hour low barrier beds.

² Represents transitions from homelessness or potential homelessness to supportive housing since last hypothermia season (March 2008). This increases the availability of beds in 2008-2009 since this includes many chronically homeless individuals who occupied a shelter bed almost every night. Additionally, more men will transition into supportive housing during the hypothermia season, further increasing system capacity and decreasing the need for shelter capacity.

Note: Total bed availability for men in 2007-2008 was 1710.

Table 2. Capacities of Shelters for Women who are Homeless

Name of Shelter	Provider	Year-round Beds	Seasonal Beds	Hypothermia Night Beds	Total	Accessible
Open Door	NHM	108	0	10	118	
Community of Christ Church	CC	0	0	25	25	
Hermano Pedro Women's Shelter at Nativity Church	CC	20	0	5	25	
Community for Creative Non-Violence (CCNV) 2 South ¹	CCNV	85	48	0	133	Yes
Johnson Memorial Baptist Church	CC	0	0	25	25	
New Covenant Baptist Church	CC	0	0	30	30	Yes
DC General Building 9-Harriet Tubman	CC	100	0	0	100	Yes
John Young	CC	100	0	0	100	Yes
Madison-House of Ruth	HR	39	0	0	39	
Subtotal of Available Capacity		452	48	95	595	
<i>New supportive housing capacity for women²</i>					60	
TOTAL		452	48	95	655	

Key: NHM-New Hope Ministries; HR-House of Ruth.

¹ The 48 seasonal beds at CCNV (2 South) will operate as 12 hour low barrier beds.

² Represents minimum number of women expected to transition from homelessness to supportive housing (since last hypothermia season) by November 2008. This increases the availability of beds in 2008-2009 since this includes many chronically homeless individuals who occupied a shelter bed almost every night. Additionally, more women will transition into supportive housing during the remainder of the hypothermia season, further increasing system capacity and decreasing the need for shelter capacity.

Note: Total bed availability for women in 2007-2008 was 521. The 2008-2009 total bed availability represents an increase of 134 beds.

Table 3. Capacity of the Shelter for Families that are Homeless

Name of Shelter	Provider	Year-round Units	Seasonal Units	Hypothermia Night Units	Total	Accessible
D.C. General Hospital Unit 42	Families Forward	0	35 units	0 units	35 units	Yes
Subtotal of Available Capacity		0	35 units	0 units	35 units	
<i>New supportive housing capacity for families¹</i>					80	
TOTAL		0	35	0	115	

¹ Represents the expected transition of families from homelessness to supportive housing between October 2008 and December 2008. This will make beds available in existing family shelters, since these 80 families currently reside in shelters, transitional programs. Additionally, a 28 unit apartment style (year round) temporary shelter for families will be brought online by January 1, 2009. This will increase year round shelter capacity (and capacity during hypothermia) by 28 units.

Note: Total unit availability brought online during the 2007-2008 hypothermia season was 75 units. The 2008-2009 total number of units (including the 80 supportive housing units and the 28 unit temporary shelter) represents an increase of 68 units.

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SHELTER HOTLINE: 1(800)535-7252

Those who are homeless may call this number to seek assistance, and the general public may call this number to report someone who is homeless and in need of assistance.